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TRANSMITTAL FORM

(to be used for all correspondence during pendency of filed application)

		Application Number	10/714,496
		Filing Date	November 14, 2003
		First Named Inventor	S. Renee Starnes
		Group Art Unit Number	3622
		Examiner Name	Boveja, Namrata
Total Number of Pages in This Submission	13	Attorney Docket Number	16319-07385

ENCLOSURES (check all that apply)

<input type="checkbox"/> Fee Transmittal Form (in duplicate)	<input type="checkbox"/> Issue Fee Transmittal
<input type="checkbox"/> Check Enclosed	<input type="checkbox"/> Letter to Chief Draftsperson
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<input type="checkbox"/> Response to Notice to File Missing Parts	<input type="checkbox"/> [] Sheet(s) of Figure(s) []
<input type="checkbox"/> Assignment & Recordation Cover Sheet	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences
<input type="checkbox"/> Declaration	<input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)
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<input type="checkbox"/> Application Data Sheet	<input type="checkbox"/> After Allowance Communication to Group
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<input checked="" type="checkbox"/> Amendment/Response: [12] Page(s)	<input type="checkbox"/> _____
<input type="checkbox"/> After Final	<input type="checkbox"/> _____
<input type="checkbox"/> Status Request	<input type="checkbox"/> _____
<input type="checkbox"/> Revocation and Substitute Power of Attorney	<input type="checkbox"/> _____

REMARKS:

SIGNATURE OF ATTORNEY OR AGENT

Signature:	
Attorney/Reg. No.:	Robert R. Sachs, Reg. No. 42,120
Dated: November 11, 2005	

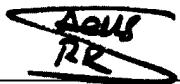
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Signature:	
Typed or Printed Name:	Robert R. Sachs
Express Mail Mailing Number (optional):	Dated: November 11, 2005



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S):	S. Renee Starnes, et al.
APPLICATION NO:	10/714,496
FILING DATE:	November 14, 2003
TITLE:	Variable Compensation Tool and System for Customer Service Agents
EXAMINER:	Boveja, Namrata
GROUP ART UNIT:	3622
ATTY. DKT. NO.:	16319-07385
CERTIFICATE OF MAILING/TRANSMISSION	
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Dated: <u>November 11, 2005</u>	By:  <u>Robert R. Sachs</u> , Reg. No.: 42,120

MAIL STOP AMENDMENT
COMMISSIONER FOR PATENTS
P.O. BOX 1450
ALEXANDRIA, VA 22313-1450

AMENDMENT A

SIR:

This amendment is made in response to the non-final Office Action dated August 11, 2005. Please amend the application as follows:

IN THE CLAIMS

Amend claim 19 as shown.